

ANNUAL REPORT 2020



Improving the quality of life for outside dogs

A NOTE FROM OUR FOUNDER AND EXECUTIVE DIRECTOR

“

I am encouraged by all FIDO accomplished in 2020, which would not have been possible without the trust and cooperation of our clients, the hard work of our dedicated staff and volunteers, and the support of our board, donors and partner agencies who worked alongside us.

”

Darcie Kurtz



Over the past year, despite the pandemic, economic crisis, and social unrest, FIDO maintained daily operations and continued to grow our organizational capacity. Our struggling clients were impacted especially hard in 2020, both financially and medically. Many new clients reached out to FIDO for help with their pets for the first time in their lives due to recent job loss and illness. Additionally, FIDO received new requests for assistance from social workers who also sought our help for the pets of their clients.

I am happy to report that FIDO never stopped helping the neediest of pets and their families throughout the year. With much of our work being outdoors, including outreach, fence projects and spay/neuter transport services, we were able to safely conduct this fieldwork throughout the year.

As the need for basic pet supplies increased, FIDO successfully adapted our pet food pantry to a drive-through process for the safety of our clients and staff/volunteers. Working with our community partner Indianapolis Animal Care Services, we were able to provide additional support for their officers in the field, conducting follow-ups for those animals most at risk. In response to the temporary closing of spay/neuter clinics, FIDO successfully implemented a second transport program to Indyhumane Downtown Clinic. FIDO offered support and guidance to Indy Neighborhood Cats, assisting their growth in 2020. In response to the increase in demand for FIDO services, we implemented a new client database for tracking purposes and expanded both our paid part-time staffing, as well as our volunteer team, last year.

In lieu of in-person fundraising events last year, FIDO focused on grant-writing and was fortunate to receive significant new financial support from a number of new grantors as well as continued support from previous grantors. We are also grateful for the increased individual giving of many of our past and new donors, in support of FIDO's determination to safely carry on despite the pandemic. As a result, we have been able to significantly grow the financial health and long-term sustainability of the FIDO organization even during an economic downturn.

03

OUR PROGRAMS



Outreach in the field is at the core of our mission and we venture out into struggling neighborhoods of Indianapolis to find the dogs and families who most need our help.

OUTREACH:

407

home visits and
welfare checks
completed



In 2020, we hired two part-time case managers and strengthened our partnership with Indianapolis Animal Care Services field officers to not only find dogs who need help, but to follow up regularly with their families to ensure improvements were maintained. We implemented a new client database in 2020 to support our strengthened case management work.

04

SPAY / NEUTER

715
 spay/neuter surgeries
 facilitated

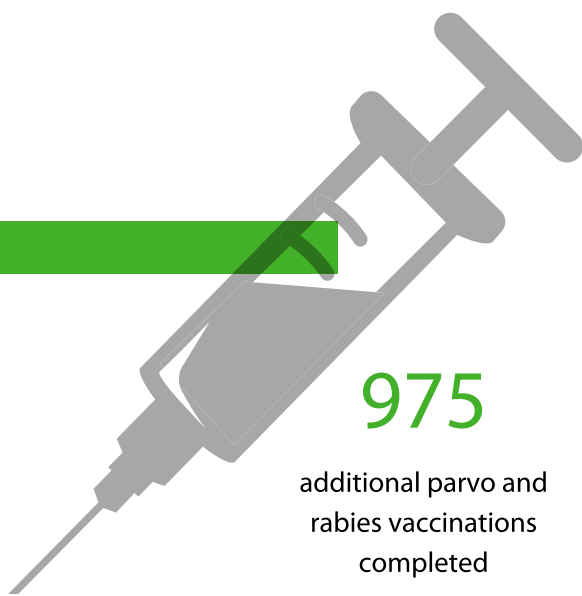


Spay/neuter is central to improving the overall welfare of dogs and cats in Indianapolis. Therefore, FIDO requires compliance with spay/neuter to receive assistance through all our programs. To ensure compliance, FIDO funds the cost of surgery and provides transport to our partner clinics for pets of our clients who lack reliable transportation.

NOTABLE ACHIEVEMENTS:

FIDO funded the cost of spay/neuter surgeries with accompanying vaccinations for all unaltered pets of our clients. Due to the closing of our partner spay/neuter clinics during the early peak of the pandemic and the potential subsequent risk of many accidental litters, we started a second transport program to Indyhumane Downtown Clinic when their clinic reopened. In 2020, FIDO transported 480 dogs and cats for spay/neuter.

Due to the temporary closing of many low-cost vaccine clinics during the pandemic, FIDO organized 4 free drive-through vaccination clinics to prevent local parvo virus outbreaks in dogs.



05

PET FOOD PANTRY

FIDO operates the only pet food pantry in Indianapolis. This program provides a strong incentive for spay/neuter compliance and keeps many pets fed, in their homes, and out of our local shelter system.

183,800
pounds of pet food
provided



NOTABLE ACHIEVEMENTS:

FIDO continued to operate our pet food pantry each month throughout 2020 by modifying the previous process inside our building to a drive-through model. We had a large uptick in new clients, due to the pandemic and economic downturn, who for the first time in their lives could not provide food for their pets. Each month, we helped feed thousands of dogs, house cats, and community cats.



We also provided 4,760 doses of flea treatment in 2020 to alleviate the misery of fleas.



06

FENCING PROGRAM

FIDO offers a unique service to struggling dog owners in Indianapolis by providing secure fenced enclosures at a nominal fee. FIDO ties the fences onto the client houses to facilitate bringing the dogs inside to be part of the family. Our fence program is core to FIDO's mission of improving the quality of life of outside dogs.

80

secure fenced enclosures

NOTABLE ACHIEVEMENTS:

In 2020, FIDO completed 80 fence projects to free 160 dogs from life on the end of a chain and provide large secure enclosures for these dogs to run, play, and simply be dogs.

Through our fence program, FIDO also provided 41 dog houses and 264 bags of straw bedding to keep dogs warm and dry while outside.

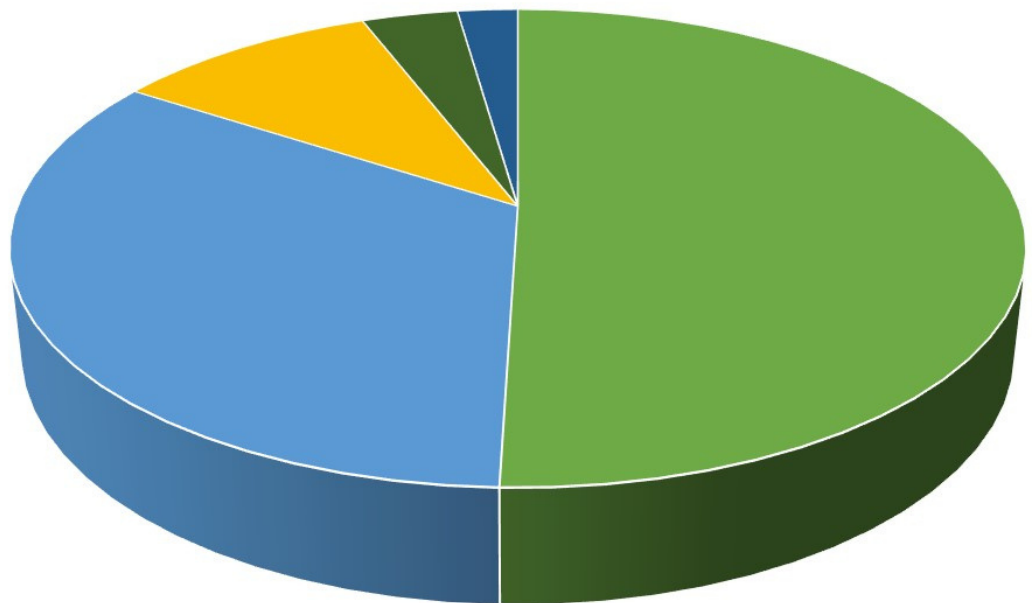


07

REVENUE:

Source	Revenue
Individual Contributions	\$171,018
Grants	\$114,024
Client Fees	\$33,787
Fundraising	\$12,242
Business Contributions	\$7,688

Total: \$338,759

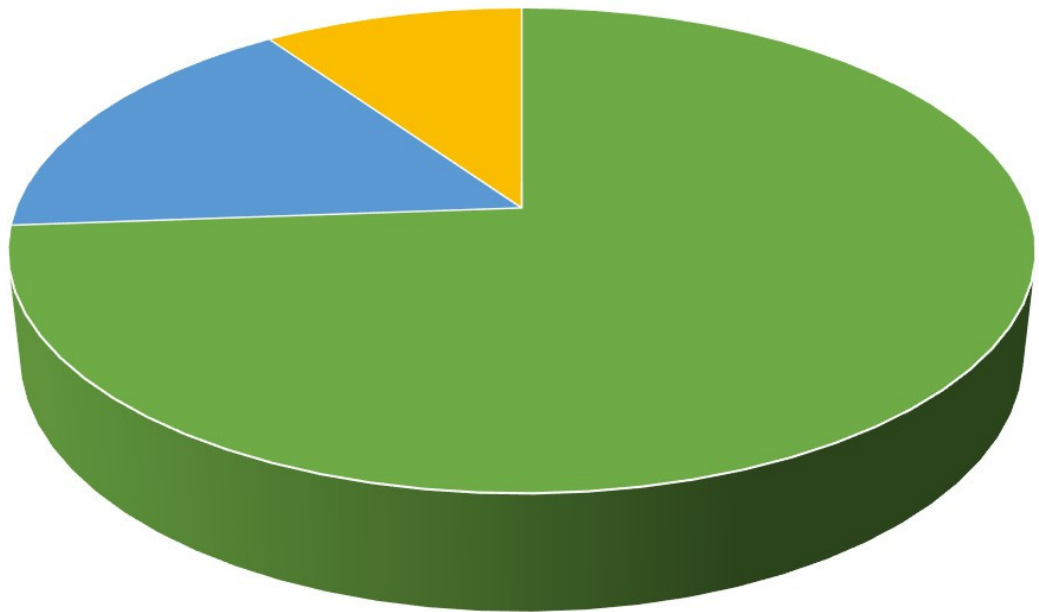


■ Individual Contributions ■ Grants ■ Client Fees ■ Fundraising ■ Business Contributions

EXPENSES:

Source	Expense
Programs	\$207,145
Fundraising	\$46,253
Administration	\$27,128

Total: \$280,526



■ Programs ■ Fundraising ■ Administration

09 2020 STAFF AND BOARD OF DIRECTORS

Staff



***Darcie Kurtz,
Executive
Director***



***Allison Cole,
Case Manager***



***Michelle Pritchett,
Volunteer &
Marketing
Coordinator***



***Rebekkah Andros,
Administrative and
Field Assistant***

Board of Directors

Craig Cordi - President

Jen Dube - Vice President

Jenny Wagner - Treasurer

Marie Lewis - Secretary

Members at Large:

Rebecca Seifert

Melissa Albano-Barth

Lynn Klus, MD

Kaisa Lozada Longoria, Esquire

Tony Furdock

Yvonne Koontz

Ashlee Walls



ONWARD AND UPWARD!

LOOKING AHEAD TO 2021

Our Mission is to improve the quality of life of outside dogs. To do that, we plan to focus on:

- Targeting the eight “hot spot” neighborhoods of Indianapolis, with the greatest animal welfare needs, by offering outreach, humane education, and direct resources.
- Increasing the number of fence projects completed each month to at least 16 and thereby reducing the client wait time for a fence to under 1 month.
- Fully implementing and fine-tuning our client, volunteer, and donor databases to optimize operations.
- Refining our case management processes to ensure that progress we make with our clients is maintained.
- Strengthening our volunteer program to increase our workforce without increasing expenses.

FIDO, Inc.

Warehouse: 1505 N Sherman Dr, Indianapolis, IN 46201

Mailing: P.O. Box 30069, Indianapolis, IN 46230

www.fidoindy.org